

Plans comparison

ePractice unites clinical and administrative workflows in one smart, intuitive practice management system. Backed by decades of trusted heritage and powered by Healthcode Intelligence, ePractice gives you a secure, future-ready foundation to run, manage and grow your practice with confidence.

[BOOK A DEMO](#)

ELECTRONIC PATIENT RECORDS Smarter records, safer decisions	ePractice	ePractice Pro
Patient database	✓	✓
Duplicate patient checker	✓	✓
Contact book	✓	✓
Find Member	✓	✓
Notes and alerts		✓
Clinical notes	✓	✓
Care Pathways		✓
Tasks	✓	✓
PRESCRIBING Digital prescriptions with confidence – free, fast, smart, safe	ePractice	ePractice Pro
Prescribing	✓	✓
SCHEDULER Scheduling that keeps care flowing	ePractice	ePractice Pro
Diary and easy clinic session setup	✓	✓
Add unavailability and sessions for admin/regular meetings	✓	✓
Video consultations		✓
Confirmations with patient instructions and reminders – text or email	✓	✓
Prompt to re-schedule a cancelled appointment or add to waiting list	✓	✓
Appointment lists – by appointment type, practitioner, status	✓	✓
ICE online booking	✓	✓
Diary management	✓	✓
ACCOUNTS Streamlined for fast, accurate cashflow	ePractice	ePractice Pro
Find Member	✓	✓
Paper invoices	✓	✓
Electronic invoices to insurers – requires a subscription to the Clearing Service	✓	✓
Electronic invoices to patients – requires a subscription to patientzone	✓	✓
Built-in diagnosis and procedure code look-up	✓	✓
Patient account statement invoice tasks	✓	✓
Pricing lists	✓	✓
View and print insurer remittances	✓	✓
Payment tracking that records payments received	✓	✓
Bulk payments and auto-allocation	✓	✓
Debt reallocation to another payor credit control		✓

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COMMUNICATION Across teams and correspondence with patients		ePractice	ePractice Pro
Secure Messaging		✓	✓
Patient correspondence		✓	✓
Payment reminder and shortfall letters		✓	✓
Custom letters and templates		✓	✓
Word processing		✓	✓
Text messaging		✓	✓
Draft/print letter queues		✓	✓
INSIGHTS From raw data to real-time insight		ePractice	ePractice Pro
Invoice and payment data export		✓	✓
Operational and financial dashboards		✓	✓
Customisable reports and exports		✓	✓
Financial snapshot invoicing lists – by date, patient and payor		✓	✓
Payment lists – summary, date, patient and payor, refund/overpayments, unassigned credit		✓	✓
Reconciliation – by patient		✓	✓
Debtors – outstanding invoices by payor		✓	✓
Account analysis – basic aged debt analysis			✓
Banking – end of day and month			✓
Reconciliation summary accounting reports – full or by patient, payor and payor type			✓